

# Galveston County WCID #1 Dickinson's Water District

## WCID #1 Upgrading to Smart Water Meters Beginning in June

Galveston County WCID #1 will begin replacing water meters and meter boxes throughout its service area beginning in June 2023 to upgrade its infrastructure and provide customers with more detailed information about their water usage. The project to replace approximately 8,500 meters is expected to be completed in December 2023. The Smart Meters are equipped to upload water usage so that customers and WCID can access it online.

The meter and meter box serving your property will be removed and replaced with a new Smart Meter and meter box. Installation for each location typically takes 30 minutes to an hour. During this process, the water to your property will be temporarily turned off for about 15 to 30 minutes.

### What to Expect:

- Ameresco and subcontractor (Second Sight Systems) staff and vehicles will be marked with the company logos shown below.
- Workers with photo ID will make a courtesy door knock to announce activity.
- Workers will not have to enter your home or business at any time.
- If there is no answer, they will verify water is not in use.
- The existing meter will be removed and the new Smart Meter and meter box installed.
- Typical service interruption is less than 30 minutes with total installation taking about an hour.
- Workers will flush your system using the outside hose bibb, if easily accessible, to remove air and sediment from the line.
- Workers will leave a door hanger indicating that the meter has been changed.
- Customers now will be able to view their water usage via a mobile app. For details, visit [wcid1.com/water-meter-project](http://wcid1.com/water-meter-project).
- About a week after your new meter is installed, track water usage online with the Eye on Water app. Download the app from the App Store or Google Play or create an account on your computer at [eyeonwater.com/signin](http://eyeonwater.com/signin).

We recommend running cold, never hot, water in your bathtubs and/or outside hose bibb for a few minutes to flush out your plumbing system.

If you have questions or concerns, contact WCID Customer Service: 281-337-1576 (Option 1) or [customerservice@gcwcid1tx.gov](mailto:customerservice@gcwcid1tx.gov). Visit [wcid1.com/water-meter-project](http://wcid1.com/water-meter-project) for project details.

¿Hablas español? Llame al 281-337-1576 (opción 1) o visite [wcid1.com/water-meter-project](http://wcid1.com/water-meter-project)



SCAN FOR MORE INFORMATION



Galveston County Water Control and Improvement District #1 (WCID #1) provides drinking water, wastewater and contracted solid waste collection services to more than 8,000 households and businesses in the greater Dickinson area.

WATER DISTRICT CUSTOMER SERVICE:  
(281) 337-1576, Option 1

MORE INFO: [wcid1.com/water-meter-project](http://wcid1.com/water-meter-project)

