Board Retreat Workshop

June 22, 2023 3:20PM

Holiday Inn Corpus Christi Downtown Marina

707 N. Shoreline Dr., Corpus Christi, TX 78401

Board members present – Ron Morales, Doreen Bridges, John Mitchiner, Shamarion Barber, Jeffery Spriggins. Staff member present – Ivan Langford.

Ivan facilitated the discussion as the Board discussed the challenges facing the District;

- A discussion of the changing work environment of customers' view of the District and how the
 District needs to adapt to these changes, including being more transparent of the District's
 activities.
- A discussion regarding the District's relationship with other local government organizations, including the City of Dickinson, Dickinson ISD, and Galveston County.
- A discussion on the challenges regarding employee recruiting, training, communication, and retention.
- A discussion on succession planning of the leadership team.
- A discussion on minimizing rate increases without compromising customer service or risking further degradation of the water and sewer infrastructure.
- A discussion of the structure and timing of the regular Board meetings.

The net result of these discussions was directing staff to place on the upcoming board meeting agenda consideration of hiring a full time District Engineer and Construction Inspector.

Meeting adjourned at 5:45pm.

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